# SUSPICIOUS PACKAGE OR LETTER PROCEDURE

## **IDENTIFYING**

#### Indicators of suspicious packages & letters:

Inappropriate or unusual labeling/Excessive Postage

Protruding wires

Strange and/or no return address

Aluminum Foil

Marked with threatening, insulting, or disparaging language

**Ticking Noises** 

- Postmarked from a city or state that does not match the return address
- Powdery substance felt through or visible on the package or envelope
- Oily stains, discolorations, or odor
- Lopsided or uneven envelope
- Excessive packaging material such as masking tape or string

### **RECEIVING**

#### Not opened package or letter:

- Do not panic
- Place item in a plastic bag and seal it
- Place all items in a second plastic bag and seal that bag
- Stay in your office or immediate work area.
  This also applies to co-workers in the same room.
- Prevent others from entering the area and potentially becoming contaminated.
   Remember you are not in immediate danger
- Call Office for help. If in Office call Police at 9-801–254-3742
  - Know exact location of incident -room# etc.
  - number of people potentially exposed
  - description of the package/device
  - actions taken: package sealed in bags, area isolated.
- Keep your hands away from your face to avoid contaminating your eyes, nose and mouth
- If possible (without leaving your work area) wash your hands
- Wait for help to arrive.

#### **Opened package or letter:**

- Do not panic & don't disturb Item any further
- Do not pass it around. If any material has spilt from the item, do not try to clean it up, or brush it from your clothing
- If possible, place an object over the package without disturbing it such as a large waste bin
- Stay in your office or immediate work area.
  This also applies to co-workers in the same room.
- Prevent others from entering the area and potentially becoming contaminated.
   Remember you are not in immediate danger.
- Call Office for help. If in Office call Police at 9-801-254-3742
  - Know exact location of incident -room# etc.
  - number of people potentially exposed
  - description of the package/device
  - action taken: package sealed in bags, area isolated
  - whether there is a ventilation system servicing the area and turn off ventilation.
- Keep your hands away from your face to avoid contaminating your eyes, nose and mouth.
- If possible (without leaving your work area) wash your hands
- Wait for help to arrive.